



Fee Information Document



Name of the account provider: thinkmoney

Account name: thinkmoney current account

Date: 01/02/20

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in [terms and conditions](#).

| Service | Fee |
|---|---------------------------------|
| General account services | |
| maintaining the account | Monthly £10.00 |
| thinkmoney current account | Total annual fee £120.00 |
| thinkmoney current account - joint account | Monthly £15.00 |
| | Total annual fee £180.00 |
| thinkmoney current account - dormant account | Monthly £1.10 |
| | Total annual fee £13.20 |
| Payments (excluding cards) | |
| Sending money within the UK | |
| Sending money within the UK via Faster Payments | £0 |
| Sending money within the UK via CHAPS | £0 |
| Sending money outside the UK | |
| Standard Service | Per payment £15.00 |
| Express Service | Per payment £20.00 |
| If a payment is sent with the incorrect information | Per payment £25.00 |
| Third party requests for further information on a payment | Per payment £25.00 |
| Receiving money from outside the UK | Per payment £0 |
| Direct Debit | Per payment £0 |
| Standing order | Per payment £0 |
| Refusing a payment due to lack of funds | Per payment £0 |

| Cards and cash | | |
|--|-------------|---|
| Replacement debit card | | £1.00 |
| Debit card payment in pounds | | £0 |
| Debit card payment in a foreign currency | | 2.0% of the transaction value per transaction |
| Cash withdrawal in foreign currency outside the UK | | 2.0% of the transaction value per transaction |
| Cash withdrawal in pounds in the UK | | £0 |
| Other ATM providers may charge you to use their cash machines. | | |
| Other services | | |
| Ad-hoc statements | Per request | £3.00 - £5.00 |

Glossary of terms

| Term | Definition |
|---|--|
| maintaining the account | The account provider operates the account for use by the customer. |
| arranged overdraft | The account provider and the customer agree in advance that the customer may borrow money when there is no money left in the account. The agreement determines a maximum amount that can be borrowed, and whether fees and interest will be charged to the customer. |
| unarranged overdraft | The customer borrows money when there is no money left in the account (or when the customer has gone past their arranged overdraft limit) and this has not been agreed with the account provider in advance. |
| refusing a payment due to lack of funds | The account provider refuses a payment from the customer's account because there is not enough money in it (or it would take the customer past their arranged overdraft limit). |
| allowing a payment despite lack of funds | The account provider allows a payment to be made from the customer's account although there is not enough money in it (or it would take the customer past their arranged overdraft limit). |

| | |
|---|--|
| Direct Debit | The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary. |
| standing order | The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account. |
| sending money within the UK | The account provider transfers money, on the instruction of the customer, from the customer's account to another account in the UK. |
| sending money outside the UK | The account provider transfers money, on the instruction of the customer, from the customer's account to another account outside the UK. |
| receiving money from outside the UK | When money is sent to the customer's account from an account outside the UK. |
| cash withdrawal in pounds in the UK | The customer takes cash out of the customer's account in pounds at a cash machine, bank or Post Office in the UK. |
| cash withdrawal in foreign currency outside the UK | The customer takes cash out of the customer's account in foreign currency at a cash machine or, where available, at a bank outside the UK. |
| debit card payment in pounds | The customer uses their debit card to make a payment in pounds. This can be in a shop, online or over the phone. |
| debit card payment in a foreign currency | The customer uses their debit card to make a payment in foreign currency. This can be in a shop, online or over the phone. |
| cancelling a cheque | The customer asks the account provider to cancel a cheque that the customer has written. |